



## Salhouse Parish Council

### Community Emergency Information 2021

**Remember – In an emergency call 999  
and never put yourself or anyone else in danger.**

#### Objective:

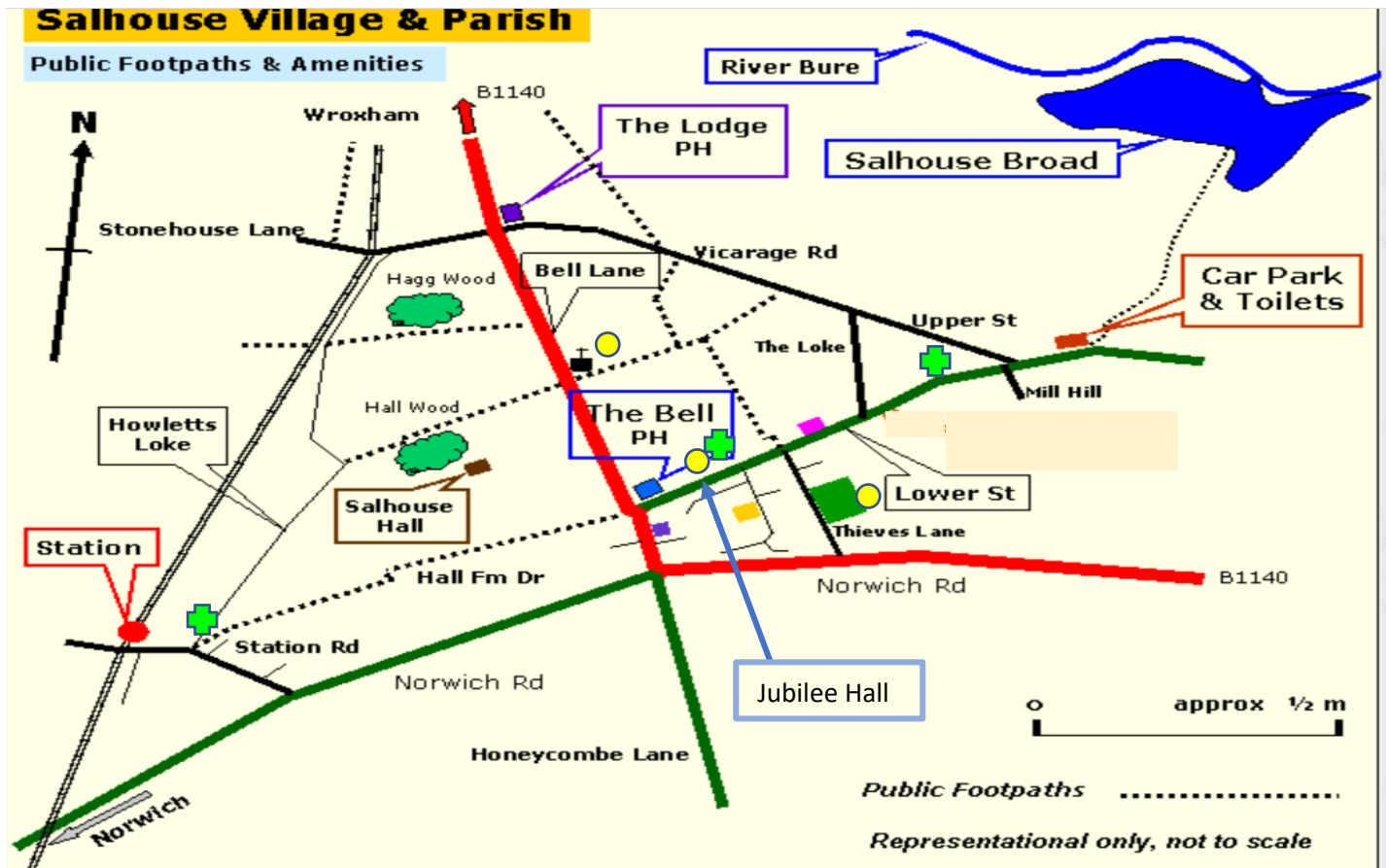
The objective of this document is to provide Salhouse residents with contact details and guidance on what to do in the event of an emergency, i.e. pandemic, village power cut, explosion, extreme adverse weather, major flood or fire.

#### Community meeting point:

In the event of an emergency, the **Jubilee Hall, Lower Street, Salhouse, NR13 6RH** would be used as a community meeting point. If you cannot physically get to the Jubilee Hall, or the Hall was impacted by the emergency, please note the other community meeting points (Church and Recreation Ground) various contact details, support and procedures contained within the detailed Emergency Response plan which is available on the Parish Council website.

Please visit the Parish Council Website for up to date information in the event of an emergency: [www.salhousepc.info](http://www.salhousepc.info)

Map of Salhouse:



- + Defibrillators
- Meeting Points

Parish Council and local community support numbers:

Parish Council Contact	
Parish Clerk	<a href="mailto:clerk.salhousepc@gmail.com">clerk.salhousepc@gmail.com</a> 01692 535775
Chair	<a href="mailto:chair.salhousepc@gmail.com">chair.salhousepc@gmail.com</a>
Vice Chair	<a href="mailto:vice.chair.salhousepc@gmail.com">vice.chair.salhousepc@gmail.com</a>
Parish Council Website: <a href="http://www.salhousepc.info">www.salhousepc.info</a>	
Good Neighbour Scheme Response Team	07856 989351

We had been advised by the Emergency Service that in the event that the emergency results in loss of phone landline/internet connection or mobile phone signal and you cannot leave your house, please place a **white sheet of paper with 'SOS' in your front window** and that will alert emergency services/volunteers/your neighbours that you require assistance.

**Please note the role of the Parish Council in the event of an emergency is to support the emergency services and Broadland District Council's over-arching emergency plan. The Parish Council will support in a co-ordinator role and will undertake activities as per the detailed Emergency Response Plan.**

### Emergency Contacts

Service / Role	Additional info	Telephone	Website / email
<b>Emergency Services</b>	Police, Fire, Ambulance	<b>999</b> emergency <b>101</b> Non-emergency <b>111</b> - NHS <b>112</b> – from a mobile	
<b>Police Headquarters</b>	Wymondham	01953 424242	
<b>Broadland District Council</b>	Thorpe St Andrew	01603 431133	<a href="http://www.broadland.gov.uk">www.broadland.gov.uk</a>
<b>Norfolk County Council</b>	Norwich	0344 800 8020	<a href="http://www.norfolk.gov.uk">www.norfolk.gov.uk</a>
<b>Water</b> - Anglian Water	24hr Control	03457 145 145	<a href="http://www.anglianwater.co.uk">www.anglianwater.co.uk</a>
<b>Electricity</b> - UK Power Networks	<b>Supply interruption.</b> 24hr fault line <b>Substation issues.</b> (Vandalism or unauthorised entry) <b>Powerline damage</b>	105  0800 3163 105	<a href="http://www.ukpowernetworks.co.uk">www.ukpowernetworks.co.uk</a>
<b>Gas</b> - National Grid	24hr emergency number for gas safety	0800 111 999	<a href="http://www.nationalgrid.com">www.nationalgrid.com</a>
<b>Network Rail</b>	All rail emergencies	03457 11 41 41	<a href="http://www.networkrail.co.uk">www.networkrail.co.uk</a>
<b>Flood reporting</b>	Norfolk County Council		<a href="http://www.norfolk.gov.uk/safety/floods/report-a-flood">www.norfolk.gov.uk/safety/floods/report-a-flood</a>

<b>Telephones</b> loss of service	Individuals will need to contact their own service provider.		
<b>Landline Telephones</b> Damage to Infrastructure	BT Openreach	<b>0800 023 2023</b> (option 1)	<a href="http://www.openreach.com">www.openreach.com</a>
<b>Health - NHS</b> Choices	24hr	111	<a href="http://www.nhs.uk">www.nhs.uk</a>
<b>N&amp;N Hospital</b>	Norwich	01603 286286	<a href="http://www.nnuh.nhs.uk">www.nnuh.nhs.uk</a>
<b>James Paget Hospital</b>	Great Yarmouth	01493 452452	<a href="http://www.jpaget.nhs.uk">www.jpaget.nhs.uk</a>
<b>Medical Centres</b>	Acle	01493 717796	<a href="http://www.aclemedicalcentre.co.uk">www.aclemedicalcentre.co.uk</a>
	Blofield	01603 712337	<a href="http://www.blofieldsurgery.nhs.uk/welcome,49955.htm">www.blofieldsurgery.nhs.uk/welcome,49955.htm</a>
	Brundall	01603 712255	<a href="http://www.brundallmedicalcentre.nhs.uk/welcome,38707.htm">www.brundallmedicalcentre.nhs.uk/welcome,38707.htm</a>
	Hoveton & Wroxham Medical Centre	01603 782155	<a href="http://hovetonandwroxhammedicalcentre.nhs.uk/">hovetonandwroxhammedicalcentre.nhs.uk/</a>
<b>British Red Cross</b>		0344 871 11 11	<a href="mailto:contactus@redcross.org.uk">contactus@redcross.org.uk</a>
<b>St Johns Ambulance</b>		0370 0104 950 (Mon-Fri 9am-5pm)	<a href="http://www.sja.org.uk">www.sja.org.uk</a>
<b>Environment Agency</b>		03708 506 506	<a href="http://www.gov.uk/government/organisations/environment-agency">www.gov.uk/government/organisations/environment-agency</a>
<b>RSPCA</b>	For animals/wildlife in emergency	0300 1234 999	<a href="http://www.rspcanorwich.org.uk">www.rspcanorwich.org.uk</a>

**Defibrillator locations:**

**Jubilee Hall, Lower Street, Salhouse, Norfolk, NR13 6RH**

**Telephone Box, Lower Street, Salhouse, Norfolk, NR13 6RX**

**Telephone Box, Station Road, Salhouse, Norfolk, NR13 6NY**

**In the event of you need to use the defibrillator please dial 999 who will provide instructions on how to access and use the defibrillators.**